

Sodium Iodide I-131 Ordering Guidelines

1. Customers wishing to place a new order or make changes to an existing order must complete this change before 10:00 AM Mountain Time (MT) Thursday two weeks prior to need date.
2. Spot orders are accepted daily; however, if the order is for next day delivery, it must be received by 10:00 AM MT. All spot orders are subject to product availability.
3. Any increase to a standing order must be made before 10:00 AM MT on Monday's, the fill date, and is subject to availability.
4. If after the deadline a customer needs to delay the delivery date the customer will still be charged for the original amount of material on the standing order.
5. If a customer accelerates delivery of an order they will be charged for the actual amount of material received.
6. Delays in product delivery to the customer caused by delays with Federal Express shipments, or the originating shipment from INIS' supplier are beyond the control of INIS. If delay occurs, please contact FedEx with your issue or concern.
7. INIS reserves the right to update its shipping, cancellation and return policies at its sole discretion from time to time.
8. . INIS provides up to two days of pre-cal per order, anything additional will be billed to the customer.